

TERMS AND CONDITIONS SUMMER CAMPS



1. INFORMATION

Colegio Bilingüe de Castilleja S.L.

B-91836437

C/Real, número 2

41950 Castilleja de la Cuesta

Summer Activities centre:

Yago School: Avenida Antonio Mairena, 54 41950 Castilleja de la Cuesta, Sevilla, Spain.

Any activity that takes place outside the school facilities will be indicated in their specific programs.

2. LEGAL REGULATIONS APPLICABLE TO THE CONTRACT AND ACCEPTANCE OF THE GENERAL CONDITIONS

These General Conditions are subject to Spanish law and in particular the Royal Legislative Decree (R.D.L) 1/2007, of November 16, which approves the consolidated text of the General Law for the Defense of Consumers and Users, of Law 7/1998, of April 13, on General Contracting Conditions, as well as the Civil Code.

These General Conditions, signed by the contracting parties, will be incorporated into all the contracts governing camps in Colegio Bilingüe de Castilleja S.L (Yago School), the program details and obligations contained in the information sheets and are binding on the contractual parties, together with the particular conditions agreed in the contract and those that may be established in each program.

3. REGISTRATION, PRICE AND PAYMENT

To enrol in the chosen program, applicants must complete the enrolment form sent by Yago School staff.

There are some programs with specific requirements or different forms that must also be completed for or by the participant at the time of registration.

The application for the enrolment of Boarding Summer Camp must be accompanied by a deposit payment of 300 euros for residential activities. The amount paid on account will be deducted from the total price of the Programme.

Payment of the amount referred to in the previous point must be made in the following accounts (always indicating the name and surname of the participant):

BANK TRANSFER - SABADELL

To be paid into account number IBAN ES56 0081 7302 8900 0125 7331 / SWIFT CODE BSABESBB
Avenida de la República Argentina, 22.
41011 Sevilla, España.

BANK TRANSFER - SANTANDER

To be paid into account number IBAN ES14 0049 5421 3127 1672 8500 / SWIFT CODE BSCHESMMXXX
Puerta de Jerez, 1.

Please ensure that you send or upload the proof of payment to the Docusign platform in case of error it can be sent to the following email address admissions@yagoschool.com.

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No registration will be processed without the corresponding proof of payment, which must be completed at the same time of registration. The total amount of the chosen program must be paid 7 days prior to the start of the activity.

The lack of payment, by means of punctuality or form, will be considered as a cancellation or resignation of the student to attend the course. Registrations made less than 7 days prior to the start date of the camp must pay the full amount for the camp/activity chosen at the time of registration. Registrations are personal and non-transferable.

4. CANCELLATION, NOT SHOWING UP AND/OR ABANDONMENT OF THE PROGRAM BY THE REGISTERED PARTICIPANT

In the event that the registered participant decides to cancel the contracted Programme, they must notify the Admissions department in writing through the following email address admissions@yagoschool.com.

In these cases of cancellation, the registered student will lose the entire deposit, as well as the expenses incurred by the school, such as bookings made for excursions, accommodation, insurance, organised transport, etc.

For information purposes, the withdrawal and cancellation policy includes the following cases:

- Deposits – No are not reimbursable. However, if the registered participant withdraws from the contract during a period of 7 days from their registration having made the payment of the corresponding deposit, Yago School will return the amounts paid without withholding any amount.
- Full refund if written cancellation is received six (6) weeks or more prior to the start of the camp/activity;
- Partial refund of 50% if the cancellation is made between 6 weeks and 30 days before the start of the activity.
- No refund if written cancellation is received less than 30 days before the start of the activity/camp.
- The enrolled participant will not be entitled to any refund if they or his parents or legal guardians voluntarily abandon the Programme once it has started.
- Nor will there be any refund in cases of expulsion of the participant due to breach of the disciplinary rules or due to personal circumstances (health, physical, behavioral or psychological problems, as well as damage to student property or third parties involved in the program) that interrupt the normal coexistence, running or security and proper functioning of the program.

5. UNAVOIDABLE AND EXTERNAL FACTORS (FORCE MAJEURE)

In the event that due to circumstances beyond the control of Yago School, including any urgent government instruction, or force majeure (natural disaster, war, health emergency including pandemic and any pandemic outbreak) that occurs after the registration of the participant(s), if it were necessary to establish additional hygiene, mobility restriction, health or safety measures that could force the suspension of the activity, Yago School will offer a full refund of camp fees in these circumstances.

6. ALTERATIONS AND CONTINGENCIES IN THE PROGRAMME

Yago School undertake to provide the registered participants with all the contracted services contained in the programme, under the stipulated conditions and characteristics.

However, the following considerations should be taken into account

- a) In the event that, prior to the start of the Programme, Yago School is forced to significantly modify any essential part of the contract, including the price, they must immediately notify the registered participant. The latter may choose to terminate the contract free of charge or accept a modification thereof. In the latter case, Yago School will specify the modifications introduced and their impact on the price of the Programme.
- b) The registered participant must communicate their decision as soon as possible and, in any case, within three days of notification of the modification of the Programme. In the event that the registered participant does not communicate their decision to Yago School within those three days, it will be understood that they renounce their participation in the Programme.
- c) There will be no obligation on the part of Yago School to indemnify the enrolled participant when the programme is canceled for reasons of force majeure.
- d) There will be no obligation on the part of Yago School to indemnify the registered participants in the event that the cancellation of the programme is as a result of not reaching the minimum number of students required for the effective operation of the programme. In these cases, Yago School will notify the enrolled participant in writing that the minimum number of participants has not been reached and therefore the programme has been canceled. In those cases, the registered participant will be entitled to a refund of full amount that has been paid for the programme.

7. MANDATORY PRACTICES AND RULES DURING THE DEVELOPMENT OF THE PROGRAMME

The participant agrees to respect and abide by the rules of discipline and behavior of the course, both during their stay in the facilities where they receive classes, and outside of them.

In particular, in relation to the center's schedules/timetable, the obligation to attend class, meals, the rules of coexistence and behavior with teachers, classmates and staff hired by Yago School and the prohibition of the consumption and possession of tobacco, alcohol and drugs.

The school will adopt the legal and disciplinary measures as appropriate for the protection of other students, staff and property. Parents or guardians will be informed of any incident in which the participant's behavior violates the mandatory rules.

Non-compliance by the participant will mean their expulsion from the course, with the expenses of the early return home being borne by the participant.

Likewise, the defaulting participant will be responsible for the costs, charges, expenses, etc. that occur as a result of their improper action.

8. AUTHORIZATION OF MEDICAL TREATMENT CONDITIONS

In the event that a student under the age of 18 is in a situation that requires medical treatment and/or is admitted to a hospital and/or needs surgery and it has not been possible to locate their parents or guardians, Yago School is authorised to take the measures that it considers most appropriate for the health of the participant in accordance with the indications by doctors or medical advice from qualified staff.

9. MEDICAL, PHARMACOLOGICAL AND/OR SURGICAL TREATMENT

The participant must inform Yago School if they are undergoing any medical and/or pharmacological treatment during the period covered by the chosen program. It is understood that, at the time of starting the programme, the participant is in the correct state of physical and mental health to participate in it and that the medical information that accompanies the programme dossier is true and complete. Otherwise, Yago School exempts itself from any type of responsibility derived from the falsity or incorrectness of the information.

10. ELECTRONIC DEVICES

Yago School is not responsible for the loss and/or deterioration of any electronic devices that the participant can take with them on their chosen programme. Even in the event that said devices are looked after or under the control of school personnel.

Yago School will make available a contact telephone number with a published schedule for parents and guardians to contact participants. Yago School will provide families with details of the most suitable calling hours as well as the telephone numbers before the start of the programme.

11. DOCUMENTATION

All participants who contract Yago School summer programmes must carry the necessary personal documentation (ID, Passport, Social Security health card, private health insurance card, medical report or medication) in accordance with the laws of the country where the concerted programme is developed.

Yago School will not be responsible for any expenses derived from non-compliance by the participant, their parents or guardians.

12. INSURANCE

Accident and civil liability insurance

All participants in Yago School Summer Camps who are students of the school are covered by accident insurance, covering them in the unlikely case that an accident occurs during an activity organised by the school. Likewise, the school has contracted civil liability insurance that covers any contingency or damage to third parties in these activities.

The aforementioned accident insurance is not health insurance, so it is necessary for participants to carry their health card (social security or private entity) with them during the Summer Camps in case it is necessary to seek medical assistance or service as a result of any incident related to the health of the student not derived from an accident.

International students must also prove that they have private health insurance.

We also recommend that families take out dental insurance that complements the school accident insurance, since the coverage of possible damage of this nature is limited as it is a group policy.

13. DISPUTE RESOLUTION

Any conflict related to the programs will be resolved by the competent jurisdictional bodies in accordance with the applicable legislation.

14. OTHERS

The language courses guarantee expert class instruction based on an institutional teaching plan together with a meaningful boarding experience within the limits of a holiday programme.

The school community promotes physical, moral and intellectual health, character building and academic aptitude.

Required documents for acceptance:

Spanish nationality: Identity card or passport

Other nationality: Valid passport or identity card

Upon entering the programme, each student is expected to observe the school rules. This is an integral part of the educational contract. A copy of the school rules may be requested at any time.

Upon departure, students are responsible for taking all their belongings with them or for making any necessary shipping arrangements. The school is not responsible for any items left behind.

Students should not bring any valuable items or large sums of money to the course (however, if necessary, such items may be deposited with the school for safekeeping). Understandably, the school cannot be held responsible for either electronic devices or clothing.

Students are not permitted to keep any pets at school.

The parental authority will be responsible for any damages incurred by the student. The parent or guardian is liable for any actions or omissions, especially as regards providing the Management with complete and accurate information.

Any students who cause damage or suffer an accident should immediately report such incidents to the staff. In the case of deficiencies in the programme, requests for refunds or compensation from the School Management should be sent in writing within one month of the final date of the contract; supporting evidence should be included. All rights will be forfeited if any accidents, damages, deficiencies, refunds and/or compensation are not requested according to the above guidelines.

Parents confirm that their children have not been subject to expulsion from another school for reasons of character or for dishonesty; further, they confirm that their children do not have a history of substance abuse.

Parents are responsible for keeping to immigration regulations.

By signing the application form the parental authority accepts the program description, the admission conditions, and the house rules as part of the contractual agreement. The parental authority supports the educational endeavours of the school administration, the strict adherence to the house rules and renounces any requests for exemption from classes, except in the event of unforeseen circumstances. The parental authority confirms to know that the child will participate in sports activities with inherent risks as such as horseback riding, biking, water sports, etc.